Remimeo
Cramming Off
C/Ses

HCO BULLETIN OF 1 MAY 1978R
REVISED 30 AUGUST 1981

(Taken from LRH ED 140 INT)

(Revised to delete the mandatory
2 hours of TRs and metering,
which was part of every cram.)

(Revisions in Script)
(Ellipsis Indicates Deletion)

Cramming Series 17R

TECH QUALITY

Ref: HCOB 23 Sep 79   *CANCELLATION OF DESTRUCTIVE*
                      BTBs AND BPLs ON TRs
     HCOB 18 Apr 80   *TR CRITICISM*

My current concern is tech quality over the world. Whereas the majority of auditors do a good job, there are some who don't, and it is these who have our reputation at stake.

The general outness has been traced (as usual) to out-TRs and metering.

Lack of a Cramming in Qual Divs and even lack of Qual Divs is what has brought this about.

TRs and metering are out of the view of a C/S. He only sees what is written on the auditor report.

A Cramming should exist in every org and every bog should cause the auditor to be sent to Cramming on the material missed.

As TRs and metering are not visible to the C/S, *it is usual to check an auditor's TRs and metering in Cramming whenever these are suspected and handle any outnesses. Auditors who receive frequent crams must tape a session or do a video.*

A TR 1 that can't be heard (or blows the pc's head off), a TR 2 that consists of "That didn't read. That read" and TR 4 that is pure Q and A, plus missed reads and by-passed F/Ns can wreck any program.

A Cramming in every org and . . . verification of TRs and metering will go a long ways to improve tech quality.

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